

DrayTek Router restore and upgrade V2760 & 2762 all variants.

****WARNING upgrading your Firmware can leave your router in an unusable/unfixable condition****

01. Unplug the telephone/internet cable from the router and power cycle it
02. Enter the routers IP address eg: 192.168.1.1
03. When you see the following screen enter the username admin and your password from the pdf we provided you with



04. On reaching the desktop click on VPN and Remote Access from the left handside menu list

System Information

Model Name	Vigor2760n	System Up Time	21:56:10
Router Name	DrayTek	Current Time	Invalid Date Invalid
Firmware Version	3.8.9.6_BT	Build Date/Time	Aug 15 2022 18:29:16
DSL Version	S76D17_A/B/C HW: A	LAN MAC Address	00-1D-AA-FE-08-28

IPV4 LAN Information

LAN1	IP Address	DHCP	LAN2	IP Address	DHCP
LAN1	172.17.0.1/24	v	LAN2	192.168.2.1/24	v

IPV4 Internet Access

WAN1	Line / Mode	IP Address	MAC Address	Up Time
WAN1	VDSL2 / PPPoE	82.152.47.49	00-1D-AA-FE-08-29	11:00:34
WAN2	Ethernet / ---	Disconnected	00-1D-AA-FE-08-2A	00:00:00
WAN3	USB / ---	Disconnected	00-1D-AA-FE-08-2B	00:00:00

Interface

DSL	Connected : Down Stream : 66997Kbps / Up Stream : 18999Kbps	Vectoring Active
WAN	Connected : 1, WAN1	WAN2 WAN3
LAN	Connected : 11, Port1	Port2 Port3 Port4
WLAN	Connected : 3	
USB	Connected : 0, USB 1	USB 2

Security

VPN	Connected : 0	LAN to LAN
MyVigor	Activate : 0	
DoS	Attack Detected :	

System Resource

Current Status	CPU Usage:	27%
	Memory Usage:	66%

System Information

Model Name	Vigor2762ac	System Up Time	0:00:59
Router Name	Norris-2762ac	Current Time	Sat Jan 01 2000 00:00:54
Firmware Version	3.9.2_BT	Build Date/Time	Nov 26 2019 12:20:59
DSL Version	07-07-09-05-01-07	LAN MAC Address	00-1D-AA-47-4A-00

IPV4 LAN Information

LAN1	IP Address	DHCP	LAN2	IP Address	DHCP
LAN1	192.168.0.1/24	v	LAN2	192.168.2.1/24	v

IPV4 Internet Access

WAN1	Line / Mode	IP Address	MAC Address	Up Time
WAN1	VDSL2 / PPPoE	Disconnected	00-1D-AA-47-4A-01	00:00:00
WAN2	Ethernet / ---	Disconnected	00-1D-AA-47-4A-02	00:00:00
WAN3	USB / ---	Disconnected	00-1D-AA-47-4A-03	00:00:00

Interface

DSL	Connected : Down Stream : 0Kbps / Up Stream : 0Kbps	
WAN	Connected : 0, WAN1	WAN2 WAN3
LAN	Connected : 0, Port1	Port2 Port3 Port4
WLAN	Connected : 0	
WLANGS	Connected : 0	
USB	Connected : 0, USB 1	USB 2

Security

VPN	Connected : 0	Remote Dial-in User / LAN to LAN
MyVigor	Activate : 0	
DoS	Attack Detected :	

System Resource

Current Status	CPU Usage:	1%
	Memory Usage:	90%

User Mode is OFF now.
Customize Dashboard

05. Click on the sub menu Remote access control and untick all the boxes then click on OK

DrayTek Vigor2760 Series

VPN and Remote Access >> Remote Access Control Setup

Remote Access Control Setup

- Enable PPTP VPN Service
- Enable IPSec VPN Service
- Enable L2TP VPN Service
- Enable SSL VPN Service

Note:
To allow VPN pass-through to a separate VPN server on the LAN, disable any services above that use the same protocol and ensure that NAT **Open Ports** or **Port Redirection** is also configured.

OK Clear Cancel

DrayTek Vigor2762 Series

VPN and Remote Access >> Remote Access Control Setup

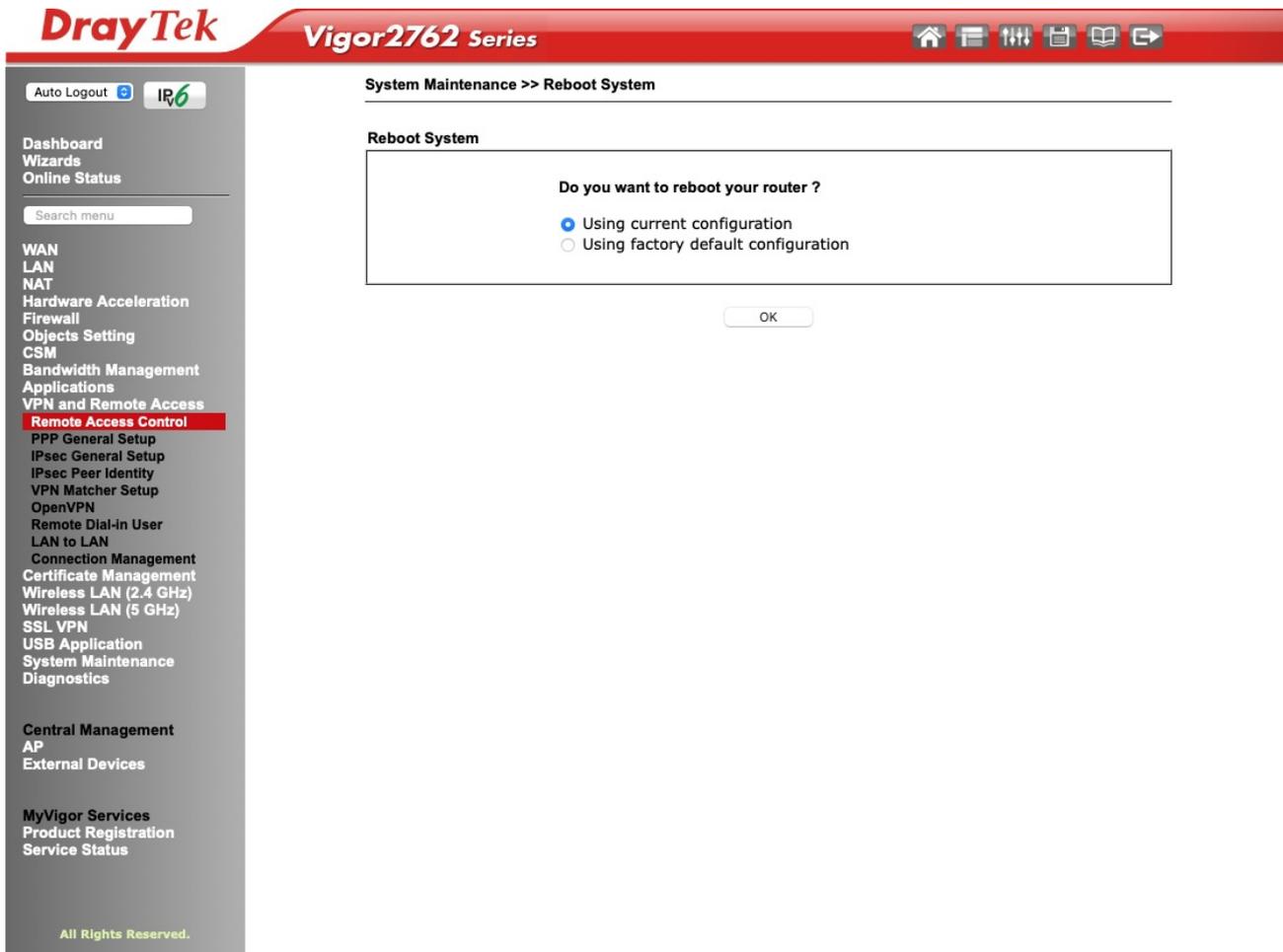
Remote Access Control Setup

- Enable PPTP VPN Service
- Enable IPSec VPN Service
- Enable L2TP VPN Service
- Enable SSL VPN Service
- Enable OpenVPN Service

Note:
To allow VPN pass-through to a separate VPN server on the LAN, disable any services above that use the same protocol and ensure that NAT **Open Ports** or **Port Redirection** is also configured.

OK Clear Cancel

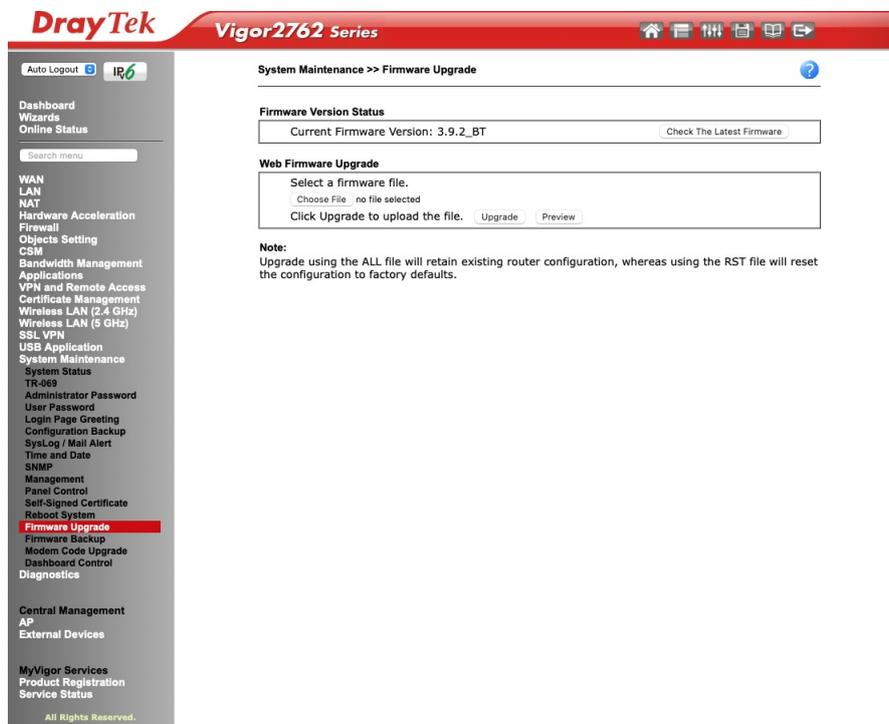
06. When you see the next screen same for both routers click on OK



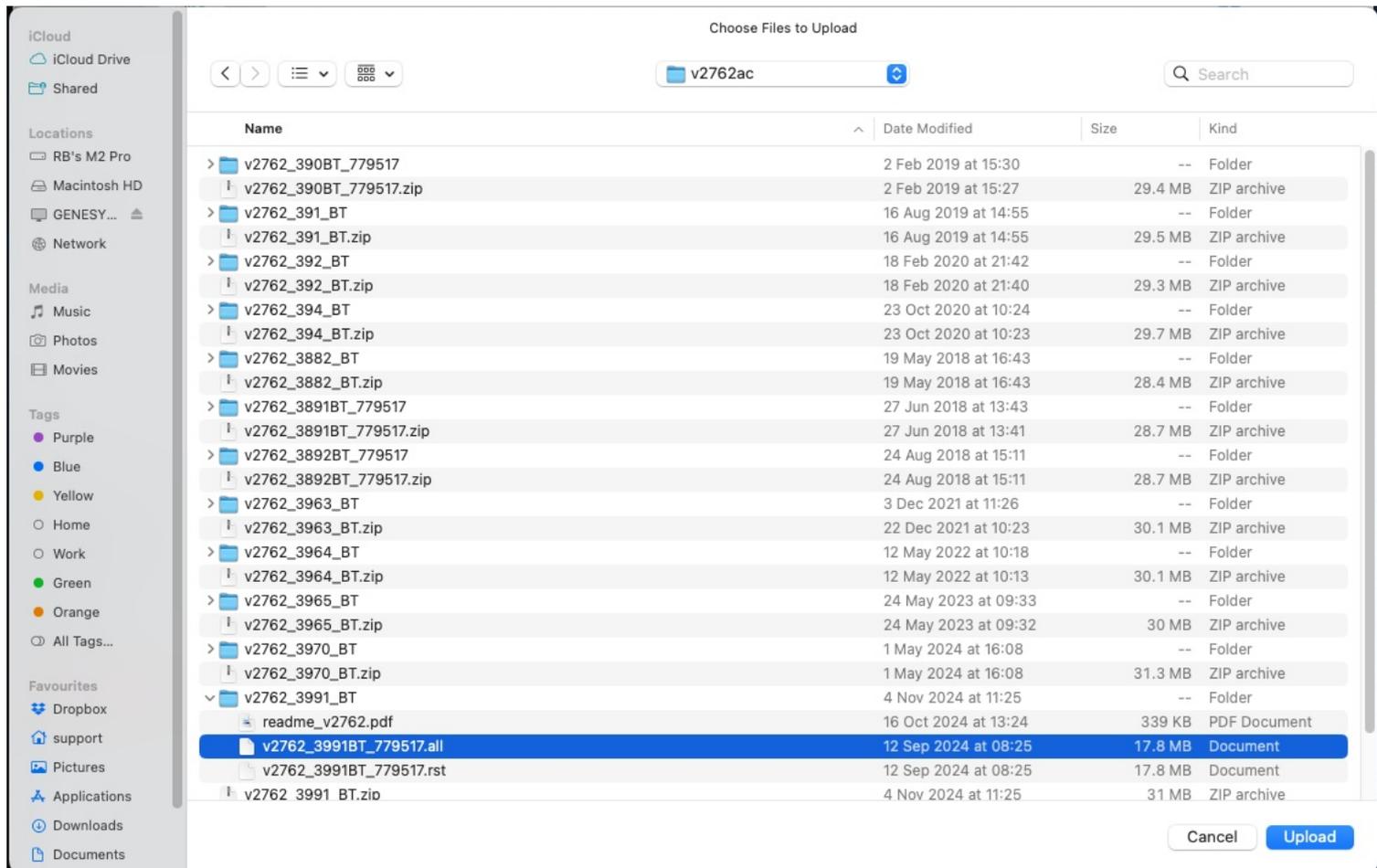
07. Agree to prompts and the router will restart. This should in most cases stop the resetting of the router. You can now proceed to upgrade the firmware if you feel confident to do it or call Orpheus on the usual numbers and we should be able to remote in to do the work.

08. If upgrading the firmware please go to this URL and download the firmware appropriate to your router. Take the zip file and place it on your desktop and open it. Now drag the .all file onto the desktop and leave it there for the time being. Log back into the router until you reach the Dashboard and now follow the instructions below.

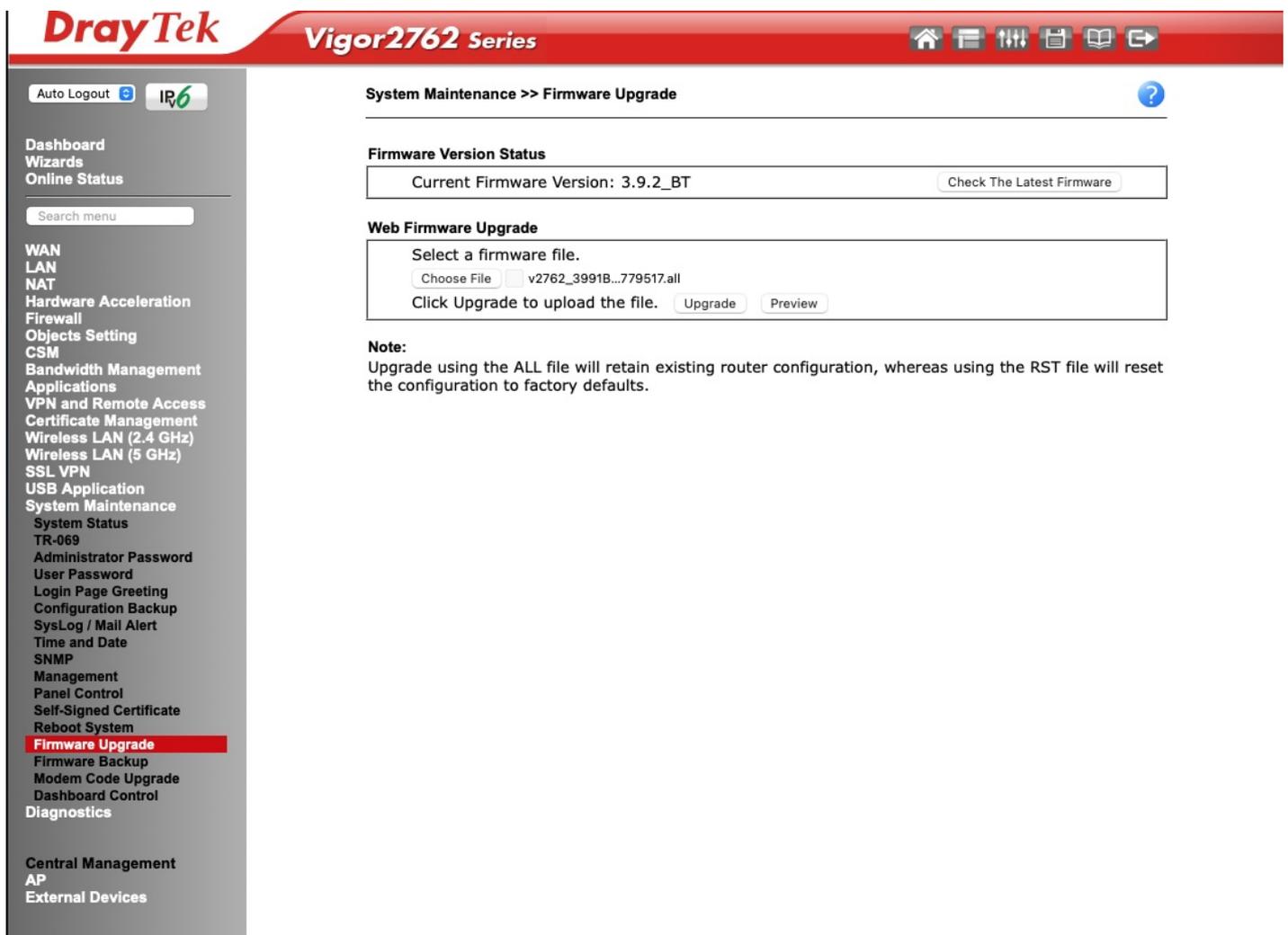
09. Click on System Maintenance and then the submenu option Firmware upgrade and you will see this screen



10. Now click on choose file and navigate to your desktop and highlight the .all file your screen will be similar to this which is showing our Mac Office computer as the example.



11. Once clicked upon you should be back to this screen.



13. Once you see this screen click on the Restart button and agree to any prompts afterwards and the router will restart in approx 1-2 minutes and you should end up at the login screen. The upgrade is now complete.

The screenshot displays the DrayTek Vigor2762 Series web management interface. At the top, the DrayTek logo and 'Vigor2762 Series' are visible on a red header bar. To the right of the header are navigation icons for Home, Menu, Settings, Help, and Logout. Below the header, the page title is 'System Maintenance >> Firmware Upgrade'. On the left side, there is a sidebar menu with options: Auto Logout, IP6, Dashboard, Wizards, Online Status, Search menu, WAN, LAN, NAT, Hardware Acceleration, Firewall, Objects Setting, CSM, Bandwidth Management, Applications, VPN and Remote Access, Certificate Management, Wireless LAN (2.4 GHz), Wireless LAN (5 GHz), SSL VPN, USB Application, System Maintenance, System Status, TR-069, and Administrator Password. The main content area displays a 'Congratulation!' message: 'Firmware file has been uploaded successfully. Please click [Restart](#) to apply the updated settings.'